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2012 1774/s

**Daphne.Duke**

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**From:** Jocelyn.Boyd  
**Sent:** Monday, March 17, 2014 11:07 AM  
**To:** Deborah.Easterling; Daphne.Duke; Tricia.DeSanty  
**Cc:** charles.terreni@terrenilaw.com; sellriott@elliottlaw.us; Nelson, Jeff  
**Subject:** FW: Tega Cay Water Service issues

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**From:** m]  
**Sent:**  
**To:** Jocelyn.Boyd  
**Subject:** Tega Cay Water Service issues

My home is apparently under a boil water advisory, which is not only the second in a week, but the second for which we were not notified by the utility provider. We received a call on Friday, March 14 (the caller said the date was March 12) lifting the boil advisory we had been under since Monday, of which we hadn't been notified. Now I understand that we are under another advisory that we only learned of when a neighbor called to ask about their water being cloudy. The representative claimed they notified citizens and anyone who didn't get a call needed to update their information. This is clearly not accurate, as we received the call on Friday and we receive several calls a week about no swimming advisories resulting from their frequent discharges of sewage into Lake Wylie.

I look forward to a response as to what progress is being made to resolve the ongoing and deteriorating issues with this negligent utility.

Regards,

Molly Gassel